



NCHD Training Supports Scheme (TSS)

Guidance Document for Employers & NCHDs

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Important contact Information regarding this policy

This policy is the first point of reference for Employers and NCHDs.

Medical Manpower Departments at the relevant site are responsible for reviewing and approving claims and assigning TSS balances. NDTP does not approve individual claims or determine TSS allocations. Therefore, any queries regarding the approval of claims or the assignment of TSS balances should be directed to the Medical Manpower Department at the site where the claim was submitted, as they are the decision makers in these matters.

Queries sent to NDTP by NCHDs will be re-directed to the relevant employer.

NDTP is not in a position to deal with queries from individual NCHDs.

Training Supports for NCHDs

Introduction

The Programme for a Partnership Government provides a commitment to fully implement the recommendations of the Strategic Review of Medical Training and Career Structures (Mac Craith Report). To assist in the recruitment and retention of key medical staff, Mac Craith acknowledged the need for enhanced training supports for all NCHDs.

In 2017 the IMO, HSE and Department of Health reached an agreement in a High Court Settlement in respect of the legal challenge taken by the IMO on the restoration of the Living Out Allowance for NCHDs. A review of Training and Education Supports, which the IMO and both the HSE and Department of Health acknowledge is a key concern for NCHDs, formed part of this High Court Settlement Agreement.

Under the agreement reached between the IMO, HSE and Department of Health, additional items were encompassed within TSS funding with effect from 9th January 2023 as part of a suite of educational and training supports provided by the HSE to NCHDs.

Principles of the Training Supports Scheme:

Description of the Training Supports Scheme and what is Eligible for Reimbursement via this Scheme:

1. The Training Supports Scheme (TSS) can be used to claim for exams, courses or conferences that satisfy the TSS Eligibility criteria, and the purchase of a laptop/tablet once every four years from date of purchase). See [Appendix 1: Courses, Conferences, Examinations and Items Not Covered under the Training Support Scheme](#) for more information.
2. The TSS is in addition to existing financial support schemes such as the Clinical Course and Exam Refund Scheme (CCERS) and the Higher Specialist Training Fund (HST). Further details on other financial supports can be found at [here](#)

NCHD Eligibility for the TSS Fund:

1. The TSS is available to all NCHDs who hold a current HSE NCHD contract 2010 for a minimum period of 12 weeks and are working in a HSE funded post. See [Appendix 2: Frequently Asked Questions](#) for further information on NCHD eligibility for TSS.

NCHD Funding Entitlement:

1. The annual amount available to NCHDs under this training supports scheme for each training year is as below. Please note that funding amounts will apply on a pro-rata basis to a less than full-time NCHD:

Table 1

Grade	New TSS Allowance per year
Intern	€1,250
SHOs and Registrars	€1,750
SPRs/GP Registrars/Psychiatry SRs on a training scheme	€2,500

2. Funding of the scheme is provided on a “training year” basis. The definition of a “training year” is the second Monday in July until the second Monday in July of the following year.
3. TSS is a contractual entitlement for both training and non-training NCHDs that hold the 2010 NCHD contract.
4. NCHDs that are on a training scheme for the full training year should have access to the full amount of their fund entitlement, respective of their grade, from the commencement of the training year. Rotating during the training year does not affect this.
5. NCHDs are responsible for ensuring that the appropriate TSS balance is assigned by their employer.
6. Balances cannot be adjusted or corrected following completion of training year/following submission of TSS application.
7. NCHDs that are not on a training scheme and for example only hold a contract for 6 months July - December, will only be able to draw down the pro rata amount for 6 months from the start of the training year, i.e. 50%. If the NCHD then holds the contract in another site for another 6 months (e.g. January - July of the same training year) they would be entitled to the next 50% when they take up their new post. The NCHD would now have access to the amount of money remaining in their balance from their first site plus the amount awarded by their second site.
8. There is no rollover of funds from one training year to the next. Remaining balances will be reduced to zero at the end of every training year.
9. A full new allocation for the new training year will be made available where applicable for the appropriate NCHD grade. It is therefore up to each individual NCHD to submit complete applications on a timely basis.
10. Entitlement to the TSS is unaffected for NCHDs on approved leave e.g. Statutory Maternity Leave, Paternity Leave or Sick Leave.
11. The Lead NCHD Bursary is an enhanced TSS allowance. The enhanced TSS allowance can be used by Lead NCHDs to fund relevant Training and Education supports in line with this policy. Details will be provided to Lead NCHDs as they are appointed.

TSS Principles Regarding Eligibility of Educational Activities under the TSS:

1. The TSS can be used to reimburse NCHDs for exams, courses or conferences that they have attended and that satisfy the TSS eligibility criteria. Laptops/tablets up to the value of €1,000 (subject to BIK) will be eligible for reimbursement within your existing TSS allowance once every four years from date of purchase
See [Appendix 1](#) *Courses, Conferences, Examinations and Items Not Covered under the Training Support Scheme* for more information.
2. Travel, subsistence and accommodation to TSS eligible exams, courses and conferences are also covered under this scheme. See [Appendix 1](#) *Courses, Conferences, Examinations and Items Not Covered under the Training Support Scheme* for more information.
3. Travel, subsistence and accommodation, associated with the first passing of exams, that are eligible under CCERS, can be claimed for via TSS. The same principles apply in this instance with regards travel, subsistence and accommodation.
4. Travel, subsistence and accommodation for non-training purposes e.g. interviews, work travel etc. should not be claimed under TSS but instead via local travel and subsistence procedures as appropriate. For more information on this please contact your local Medical Manpower Manager.
5. Travel and subsistence policies are nationally agreed. For further details click [here](#)

NB: Any refund sought for training supports must relate to allowable training under this policy's [Appendix 1](#)

If a course/exam/conference is not in line with this policy, then it is ineligible for a refund under TSS.

TSS Principles Regarding Submission of an Application:

1. Only complete applications must be made to a current employer following the end date of the course/exam/conference. Complete applications are applications that have all relevant receipts, proof of attendance, proof of CPD accreditation (if appropriate) and travel expenses (if appropriate) included. In the case of a claim for a laptop/tablet, a valid receipt with date of purchase must be submitted through the normal NER process.
2. Applications should be made as soon as possible to the NCHD's current employer following the end date of the course/exam/conference to avoid delays in processing. If the NCHD changes employers during the training year, they may make the claim to this employer.
3. Applications should be submitted to an employer by the end of the training year and in this instance the cost of such a claim will be subtracted from the current training year's balance. It is possible to claim the cost of a course/exam/conference, undertaken in the previous training year, during the following training year, however, as there is no rollover of funds the cost of the course/exam/conference will be deducted from the following training years TSS balance.
4. Laptop/Tablet claims should be submitted to the employer as soon as possible after purchase. Please note, claims under this category are eligible once every four years from the date of purchase.
5. Consultants/line managers are not required to pre-approve or approve any of the courses/exams/conferences covered in [Appendix 1: Courses, Conferences, Examinations and Items Not Covered under the Training Support Scheme](#). However, the normal procedures applied locally for accessing Educational Leave must be adhered to.
6. There is no limit to the number of applications that can be made, once there are funds available.
7. Multiple applications can be made at the same time; however, these must be for separate courses/conferences/exams and a separate application must be made for each application.
8. NCHDs should not make multiple applications that relate to the same course/conference/exam. For example, a claim for the cost of the course, the cost of the travel associated with this course and the cost of the accommodation associated with this course should all be made under the same application.
9. NCHDs should refer to their local Medical Manpower department for procedures on how to claim Travel & Subsistence.
10. Employers and NCHDs must adhere to the terms of the scheme. Access to the provisions of the scheme may be suspended or withdrawn if the terms of the scheme are breached.
11. The NCHD should familiarise themselves with both policies (CCERS & TSS) and submit their application under the correct scheme when seeking reimbursement e.g. CCERS or TSS.
12. NCHDs should ensure that the correct balance has been assigned prior to submission of any TSS application. Balances cannot be amended once TSS Laptop/Tablet applications have been approved by Medical Manpower.

TSS Principles Regarding Payment:

1. Payment is made by the employer to whom a claim is submitted, irrespective of where the expense is incurred.
2. The total cost of the claim will be covered provided the NCHD has a sufficient TSS balance. If the NCHD only has enough balance to partially cover the cost of the claim, then they will only be awarded the maximum amount of their remaining balance.
3. Once the NCHD has claimed the maximum of their balance for that Training Year they will **not** be able to make any further applications during that Training Year.
4. The cost of travel, subsistence and accommodation will only be reimbursed from funds remaining after the actual cost of the course/conference/exam has been met and where the NCHD retains a balance from which to draw down.
5. Employers must check applications submitted are in line with HSE Financial Regulations, in particular click [here](#) for further information.
6. NCHDs may be subject to Benefit in Kind (BIK) tax deductions as per revenue rules under this scheme in relation to the purchase of a laptop/tablet. All other refunds of training expenses processed under this scheme should not be subject to tax. We would advise that you link with your local finance department for more information.
7. Employers should refund NCHDs as soon as possible after the application is reviewed and approved.
8. Payment should be received by the NCHD within 4-6 weeks of approval.
9. If an application is approved and the NCHD is not reimbursed within 6 weeks since the application was approved the NCHD should contact their local Medical Manpower Manager.
10. NCHDs applications should be actioned either before or within 28 days of leaving a clinical site. After this time, applications will be regarded as unprocessed and Medical Manpower Managers will not be able to action applications with this status. NCHDs can re-submit unprocessed applications to their new site (provided they are still eligible for TSS) by using the Edit Application section on their NER Portal. Therefore, it is essential that NCHDs submit applications in a timely fashion so Medical Manpower Managers can approve/reject these applications, as appropriate, in a timely fashion.
11. In the event that an NCHD receives payment for a TSS application but subsequently resigns without 12 weeks' service, then the NCHD will be required to repay any funding received from the TSS. If employed for greater than 12 weeks then the TSS entitlement is applied pro rata, and any overpayment must be repaid.

Process for Making and Approving Applications

For NCHDs

NCHDs should make all applications under the TSS section on their NER (National Employment Record) account (via the NER App or the NER web portal).

NER forms part of the Doctors Integrated Management E-System (DIME). The purpose of this system is to reduce the administrative burden for NCHDs during the course of their employment in the health services. The TSS module is housed within the NER/DIME system.

The functionality within the NER Portal will enable NCHDs to:

1. Make a New Application
2. Edit an Application – (only if the application has a status of New, Further Info Required or Unprocessed)
3. Delete an Application – (only if it has not yet been submitted)
4. Check Remaining Balance
5. View a log of all your TSS Applications
6. View TSS Guidance Document

The procedure for NCHDs to claim reimbursement via TSS is as follows:

1. Open your NER portal account (it is possible to do this from a mobile device i.e. via the NER App on a smart phone). Should you need to reactivate your account or create a new account please see [Appendix 2](#) *Frequently Asked Questions*.
2. Identify the type of course/exam/conference you have attended and input start and end dates where applicable.
3. Attach all relevant receipts and documentation associated with the application – At least 1 document must be attached in order to allow you to submit an application – File size must be less than 5MB and the document must be either in PDF or JPEG format. Documents that should be included when making an application are as follows:
 - a. Proof of Attendance (e.g. letter/email/document/exam results that shows the NCHD was in attendance)
 - b. Proof of CPD/CME points for courses/conferences that make the course/conference eligible under TSS
 - c. Receipts that display the cost incurred for the course/exam/conference, (unless only the travel/accommodation associated with the course/conference/exam is being claimed for)
 - d. Accommodation receipts (if applicable),
 - e. Travel receipts (if applicable)
 - f. Proof of purchase of Laptop/Tablet with date clearly legible on same

4. NCHDs should refer to their local Medical Manpower department for procedures on how to claim Travel & Subsistence. Please note travel associated with the course/conference/exam must be submitted with the application for the course/conference/exam.
5. Complete online Declaration Form by ticking check box– You must declare that receipts are originals etc.

NCHDs are required to keep receipts for 6 years and they may be subject to audit. The declaration includes the following:

1. The information that I have provided as part of my TSS application is accurate and complete
 2. That supporting documentation uploaded are electronic versions of original documents
 3. I have not already claimed and been reimbursed for this course/exam/conference from the TSS, CCERS, any HSE funded scheme or any other source. I understand that if I claim twice for the same exam/course I will be required to repay the amount in full. I am aware that the provisions of any HSE funded scheme may be suspended or withdrawn if the terms of the scheme are breached
 4. I will retain a copy of the original receipts for a period of 6 years and that these may be subject to audit
 5. I am aware that my employer may reject my application if it is not eligible under the TSS policy
6. Submit application electronically via NER to current employer upon completing the course/conference. In the case of an exam, submit your application when your result is received (to determine whether it is eligible for either TSS or CCERS).
 7. Please also see the TSS NER User Guide for NCHDs should you require further information about how to make a TSS application click [here](#)
 8. Once an application has been submitted, it appears for verification by Medical Manpower users of the Doctor Integrated E-Management System (DIME). An application is pending until approved by your Medical Manpower Manager. Medical Manpower Managers will review applications against this policy, assess if there are sufficient funds to cover it or provide part payment, and if so, approve the relevant amount due for payment. Once an application is approved no amendments to the application can be made by the NCHD.
 9. NCHDs will receive DIME notifications via email in relation to the status of their applications and also if further information is required for a specific application. If you have any questions regarding the status of your application, you should contact your local Medical Manpower Department directly.
Please note NDTP are not in a position to deal with individual queries from NCHDs.
 10. **The deadline for submissions for TSS applications will be Thursday prior to the July changeover at 00:00.**
 11. For administrative purposes the system will be closed for any new applications for 4 weeks following the deadline for submissions for the training year to allow all residual applications from the previous training year to be closed off. **All applications must be submitted before the deadline in order for these applications to be processed and deducted from the current Training Years TSS balance.** Please note that there will be no rollover of funds from one training year to another.

NB - You must ensure your course/conference/exam is eligible per this policy and that you have funds available to cover all/some of the cost.

For Medical Manpower Managers

The process for Medical Manpower Managers assessing applications is as follows:

1. NCHDs should first be post matched to your site before you will be able to allocate them a balance. For more information on this please see the [NCHD Post Matching User Guide](#)
2. Each NCHD will then have to be assigned a TSS balance before they will be able to submit a TSS application. This should happen at the beginning of the training year or at the start of a changeover if an NCHD is on a less than full-time contract. Please see the *TSS Principles* regarding *NCHD Funding Entitlement* where the breakdown of entitlements is highlighted per NCHD grade.
3. Input the appropriate amount available for the NCHD into the Balance Setting section (please refer to new allowances listed on page 4 of this policy) of the Training Supports module, referencing grade and duration of current contract. Where NCHDs work less than full time the amounts must be pro-rated. NCHDs that are expected to complete a full training year and are rotating to another site should be assigned the full TSS balance by their first clinical site.
4. Under the Applications section of the Training Supports module of DIME, all submitted applications from any NCHDs matched to your clinical site will appear here.
5. Verify the application is valid under the policy and ensure that all required receipts and documentation are attached and are in line with the TSS policy. **It is up to the employer to determine whether the course has appropriate CPD/CME/content - the NCHD must provide the documentation to support this decision.**
6. Check the NCHD has enough funds in their balance to cover all or at least part of the application.
7. Applications will have one of the following statuses:
 - a. **Submitted:** Awaiting Medical Manpower processing. Applications must be processed within 4 weeks of submission date.
 - b. **New:** Application has been created by NCHD but not yet submitted to Medical Manpower
 - c. **Provisionally Approved:** Application has been actioned by Medical Manpower, however, is awaiting final approval e.g. Travel & Subsistence calculation
 - d. **Approved:** Application has been approved by Medical Manpower. It must then be sent to Finance to ensure NCHDs receive payment. Please consult with your local Finance Department to confirm correct procedure.
 - e. **Further Info Required:** The application has been returned to the NCHD for clarification / to get further information
 - f. **Rejected:** The application is rejected if not in line with allowable expenses under this policy. Once an application has been rejected, no further action can occur. If an application was rejected in error the NCHD will have to submit the application again.
 - g. **Unprocessed:** An application is considered unprocessed if Medical Manpower has not actioned an application within 4 weeks.
8. System generated emails are sent to NCHDs advising them of the status change with regards to their application and their NER account is updated to reflect this also.

9. If the application is ready for approval insert the amount to be paid to the NCHD. The total cost to be paid should be broken down into the following categories: Total amount for the course and Total amount for Travel & Subsistence (if applicable). Please note the cost of the course/conference/exam will be awarded before any travel/subsistence/accommodation costs will be given. Only if the NCHD has enough balance to cover the cost of the travel after the cost of the course/conference/exam is covered will it be awarded.
10. Please ensure when processing claims for laptops/tablets, you are only approving up to the value of €1,000.00.
11. Proceed to process payment in line with locally agreed finance pathways.
12. Please see the [MMM TSS User Guide](#) for more information on how to assign balances and to action TSS applications
13. **The deadline for submissions of TSS applications will be Thursday prior to July changeover at 00:00.**
This is to ensure that any technical issues NCHDs encounter with the DIME system can be addressed in advance of the weekend, when system support is not available.
14. For administrative purposes the system will be closed for any new applications from 4 weeks following the deadline for submissions for the training year to allow all residual applications from the previous training year to be closed off.
15. The final date for TSS applications to be submitted to Medical HR will be Thursday prior to July changeover at 00:00 at which point the system will enter a lockdown period. Medical HR have 2 weeks to process or seek further information. If further information is submitted within the following two weeks, these applications must be reviewed and either approved or rejected.

Travel and Subsistence

1. It is noted that travel and subsistence is payable as per the national HSE Travel and Subsistence Policy and may be claimed from an NCHDs TSS allowance. Full details of the travel and subsistence policy and rates are found [here](#).

NDTP do not set the HSE travel and subsistence policies, however there are contact details for National HR within these policies should you require further information/guidance.

NCHDs should refer to their local Medical Manpower department for procedures on how to claim Travel & Subsistence.

Please note there is no separate funding available for travel.

APPENDIX 1 Courses, Conferences, Examinations and Items Covered/Not Covered under the TSS

Note: The NCHD must provide Medical Manpower with the appropriate supporting documentation with each application to facilitate employer decision making when determining if an application is eligible for reimbursement in line with criteria below (all receipts must be in the name of the NCHD who is submitting the application):

CATEGORY 1 - COURSES/CONFERENCES* Professional Fees		
Application Type	Eligible for Reimbursement	NOT Eligible for Reimbursement
Course Registration Fees	Meetings of relevant Irish professional bodies National and International courses/conferences with appropriate CPD/CME accreditation/content Online courses/conferences with appropriate CPD/CME accreditation/content MD/PhD Fees Masters, MBA, Postgraduate Diploma, Certificate with Medical/Quality/Leadership/Management component Membership revision courses/Mock Exams for TSS & CCERS eligible exams e.g. CASC/Question Banks (Proof of attendance may not be necessary in this instance) Annual registration fee for enrolment on a recognised Professional Competence Scheme in Ireland Annual registration fee for professional memberships to Irish Postgraduate Training Bodies recognised by the Irish Medical Council. Where membership fees are combined with conferral fees, a breakdown of costs	Annual or business meetings with no CME/CPD component International and UK courses where equivalent course is available in Ireland Online courses/conferences with no CPD/CME component Courses/conference where there have been no expenses incurred by the individual NCHD Fees/expenses for social activities associated with courses Fees/expenses for persons accompanying claimants Medical Council and/or IMO registration fees Memberships/Affiliations of organisations/societies/non-Irish Postgraduate Medical Training Bodies

	must be provided. Only the cost associated with the membership fees themselves are eligible	Private Indemnity Insurance Duplicate application already made under the following schemes: -Continuous Professional Development – Support Scheme -Clinical Course & Exam Refund Scheme
CATEGORY 2 - EXAMINATIONS		
Application Type	Eligible for Reimbursement	NOT Eligible for Reimbursement
Examinations	Examinations not covered under the Clinical Course and Examination refund scheme which are recommended as part of post-graduate training Exams listed under the CCERS where the NCHD was unsuccessful and thus ineligible to apply via CCERS	International and UK examinations where equivalent examination is available in Ireland e.g. MRCPUK Examinations not recognised/required as part of post-graduate training in the Irish Health System. Examinations required for registration in other countries e.g USMLE (however, USMLE may be eligible if required as part of your postgraduate training programme only. See category 4 below) English language examinations

CATEGORY 3 - LAPTOP/SOFTWARE		
Application Type	Eligible for Reimbursement	NOT Eligible for Reimbursement
Laptop/Tablet	A contribution within your existing TSS Allowance of up to €1000 towards the purchase of a laptop OR tablet. This is available once every four years from the date of purchase as per receipt. If an NCHD chooses to spend more than the entitlement of €1000, they will be liable for the additional amount Laptops can be purchased abroad from a reputable supplier and the receipt/invoice must be in the name of the NCHD submitting the application. Device should be delivered only to Irish address of the NCHD Note: May be subject to Benefit in Kind in line with Revenue rules	Any additional laptops or tablets purchased within the four-year period <u>for any reason</u>. The purchase of second-hand/used laptops Laptop/Tablet repairs Delivery and related charges
Software	Microsoft 365 Personal Computer Software that has a CME/CPD Component not limited to, but including: • SPSS (statistical) • STATA (statistical) • SAS (statistical) • Graphpad Prism (statistical) • NVIVO (qualitative research) • Endnote/Mendelay (reference management software)	Microsoft 365 Family Any other software not listed including Photo / Image Editing Software Packages, Adobe, Adobe Pro, Computer Programming Software, Website Development, Networking/Social Media Software (such as LinkedIn Premium or Zoom Pro), Antivirus Software

CATEGORY 4 - OTHER ITEMS COVERED/NOT COVERED UNDER THIS SCHEME

Application Type	Eligible for Reimbursement	NOT Eligible for Reimbursement
	On-line (or paper based) subscriptions to relevant medical <u>publications</u> as deemed appropriate by the employer provided such publications are not available to NCHDs via other sources such as local, university or HSE library: Associated Journal and Publication fees for research Printing & binding for courses/exams Printing of academic posters for conferences USMLE - if required as part of your postgraduate training programme only	Online platforms requiring subscriptions e.g. Iheed etc. without undertaking an eligible course/diploma etc. Standalone applications for subscriptions to online platforms e.g. MedMastery etc. Interview prep courses Training Body scheme / interview application fees No Medical equipment/accessories Books/Podcasts Derma fillers/Botox courses Conferring and associated fees (including those associated with Professional Memberships) Travel and Accommodation associated with Study Days

Transportation <i>Transportations costs associated with:</i> • Courses/conferences/exams that are eligible under TSS • Exams or courses covered under CCERS which have been successfully passed. The cost of the exam or course is applied for under CCERS and the travel under TSS.	As per HSE travel policy, available here	As per HSE travel policy, available here Business/first class travel costs - costs will only be refunded at economy class rates Transportation costs associated with interviews or study days
Accommodation <i>Accommodation costs associated with:</i> • Courses/conferences/exams that are eligible for refund under TSS • Exams or courses covered under CCERS which have been successfully passed. The cost of the exam or course is applied for under CCERS and the accommodation under TSS.	As per HSE travel policy, available here	As per HSE travel policy, available here Accommodation costs associated with interviews or study days
Subsistence <i>Subsistence costs associated with:</i> • Courses/conferences/exams that are eligible for refund under TSS with appropriate CPD/CME accreditation • Exams or courses covered under CCERS which have been successfully passed. The cost of the exam or course is applied for under CCERS and the subsistence under TSS.	As per HSE travel policy, available here	As per HSE travel policy, available here Subsistence costs associated with interviews or study days

APPENDIX 2 Frequently Asked Questions:

For NCHDs

1. Questions Prior to Submitting an Application:

1.1 How do I check if a course/conference/exam is eligible under TSS?

Please see [Appendix 1](#) and the below FAQ's before contacting your local Medical Manpower Department.

1.2 Is the €1000 laptop/tablet allowance additional to my normal TSS allowance?

No. This is a contribution of up to €1000 towards the purchase of a laptop OR tablet from within your existing allowance

1.3 Can I purchase a laptop and tablet within 4 years if I remain within my €1,000 contribution?

No. This is a contribution of up to €1,000 towards the purchase of a laptop OR tablet from within your existing allowance available once every 4 years from the date of purchase (as per receipt).

1.4 I do not have enough balance remaining to claim the €1,000 Laptop/tablet allowance. Can I claim half now and the remainder with next year's balance?

No. Only one TSS application for Laptop/Tablet is allowable within a 4-year period. NER will only accept one application in 4 years.

1.5 What is eligible under my laptop/tablet allowance available every four years?

This allowance is solely restricted to a contribution of up to €1000 towards the purchase of a laptop OR tablet once every 4 years from the date of purchase (as per receipt). This allowance does not extend to accessories such as keyboards, mouse, headphones, webcam, dongle, Wi-Fi etc.

1.6 Whose responsibility is it to ensure I have been assigned the correct TSS allocation/balance?

It is the responsibility of the NCHD to ensure their TSS allocation/balance is correct prior to submission of any TSS application. Balances cannot be amended once applications have been approved by Medical Manpower.

1.7 What software is now eligible under the TSS Policy?

As well as Microsoft 365 Personal, Computer Software that is required to undertake a course that has a CME/CPD Component e.g. Statistical Software such as SAS or alternative is eligible. Please refer to page 14, Category 3 of this Policy.

1.8 How do I make an application through TSS?

Applications for TSS must be submitted through your NER portal via the web or app. Applications must include all receipts associated with the application i.e. course/conference/exam receipts, travel receipts, accommodation receipts, as well as proof of attendance at the course/conference/exam. Appropriate CPD/CME accreditation should be provided where applicable. Please note your application may be rejected if you do not have all the appropriate documentation included in your application.

1.9 I don't have an NER account or my NER account is deactivated – can I avail of the scheme?

If you are eligible to apply under TSS and are registered with the IMC, you should open an NER account to be able to submit applications under this scheme. Applications via any other method will not be accepted.

To set up a new NER account or reset a forgotten password please see pages 2 and 3 of the [NER User Guide](#)

To reactivate a current account please contact your local Medical Manpower Department.

1.10 There is a lock symbol on my NER account under the TSS section - why?

There may be a lock symbol for one of a few reasons:

- Medical Manpower has not assigned a balance to your account yet - Please contact your local Medical Manpower to rectify this.
- You have not been matched to a post – Please contact your local Medical Manpower to rectify this.
- You have used all of your balance in previous TSS applications.
- You have not provided an IMC number on your Hire Form – Please update.
- The TSS is in lockdown. You cannot make new applications for 4 weeks after the end of the training year. You will be contacted by email when the system is open for applications again.

1.11 Can I apply using my smart phone?

Yes. It is possible to do this.

1.12 I am not matched to a post on NER/DIME– how can I submit an application to my employer?

Your clinical site must first match you to a post for the period of time you will be employed with them, in order for you to submit an application during this time. You should contact your local Medical Manpower Department if you are not matched to a post.

1.13 I have been allocated only half of my TSS fund entitlement. Why have I only received this much?

It is likely you are in a non-training post, and your balance has been applied in line with the length of your contract. If this is not the case, please contact your local Medical Manpower Department to discuss.

1.14 Approval – does my consultant need to approve my application?

No. There is no pre-approval required before submitting a TSS application. Once the course/exam/conference is in line with the terms and conditions of the scheme ([Appendix 1](#)) it will be approved by Medical Manpower. Educational leave is a separate entitlement and must be applied for using existing forms/processes. NCHDs should also refer to their local Medical Manpower Department for procedures on how to claim Travel & Subsistence.

1.15 I am about to start a course which is eligible for the Training Supports Scheme. I will start the course while I am employed by one clinical site and finish the course while I'm employed by a different site. How will this work?

You should submit the application after completing the course to your present employer. Your balance will follow you from clinical site to clinical site as you rotate on your training throughout the Training Year.

2. Questions about NCHD Eligibility for TSS:

2.1 If I have a 6-month contract and I am not on a training scheme. Am I eligible for TSS?

If you hold the 2010 NCHD contract and are working in a HSE funded post, your TSS balance will be assigned to you on a pro-rata basis.

2.2 How does TSS work for interns?

You will receive your full annual entitlement in the year you have been offered a one-year intern post via the National Intern match. Your first employer will enter your annual entitlement.

2.3 What if I am on a training scheme for between 1 to 4 years?

Your first employer after the July changeover will allocate you the full year's allowance.

2.4 What if I am leaving the Irish Public Healthcare System, taking up employment in a private hospital or going into Research/Lecturer post where I will not hold the NCHD contract 2010?

You must make any full and final applications from your current employer before you finish in your post. This means if you book a course or conference where the start date is after the end date of your contract such a course is not eligible under this scheme. In the case of an ongoing course where receipts and proof of attendance can be produced prior to your contract end date, this part of the course is claimable under the scheme.

2.5 I hold a University Contract. Am I eligible for TSS?

No. TSS is a contractual entitlement for both training and non-training NCHDs that hold the 2010 NCHD contract only and who are in a HSE funded post. Both of these conditions must be met.

2.6 I am on sabbatical from training and clinical practice to do a PhD/research/lab-based work and working privately. Can I claim TSS funding?

No. It is necessary to hold the HSE NCHD 2010 contract in order to avail of the scheme which would not be held in a private/research post.

2.7 I am on flexible training or working less than full time – can I avail of the scheme?

Once you hold the 2010 NCHD contract you will have access to your fund on a pro-rata basis.

2.8 I am an agency NCHD – can I avail of the scheme?

No. Only NCHDs holding the HSE NCHD contract 2010 as issued by a HSE or Section 38/39 employer and are a holder of a HSE funded post can avail of the scheme.

2.9 I am on the Richard Steevens Scholarship. Am I entitled to TSS funds?

No. As Richard Steevens Scholarship recipients do not receive the 2010 NCHD contract from their employers overseas, they are not eligible to claim TSS.

2.10 I am an Aspire Fellow. Am I entitled to TSS funding?

Yes. As Aspire Fellows hold the 2010 NCHD contract and work in HSE funded posts.

2.11 Are Post CSCST Fellows entitled to TSS?

Once you hold the NCHD 2010 contract and work in a HSE funded post.

2.12 Can I apply for TSS if I am officially on a career break?

No. You cannot apply for TSS if you are officially on a career break.

2.13 I am on the military medicine scheme. Am I entitled to TSS?

Military Medicine Trainees in years 1 and 2 are entitled to TSS as they hold the 2010 NCHD contract. Military Medicine Trainees in years 3, 4 and 5 are not entitled to TSS as they are employed directly by the Department of Defence and do not hold the 2010 NCHD contract.

2.14 I have dental council registration but not medical council registration. Am I eligible for this scheme?

Dentists are not eligible for TSS. Only dentists who have dual registration with the medical council and are working as a doctor (e.g. SpR in Maxillo-Facial Surgery) are covered by the terms of the TSS.

2.15 I am rotating to a private site. Am I still entitled to TSS?

Only NCHDs holding the HSE NCHD contract 2010 and are a holder of a HSE funded post can avail of the scheme. The only exception to this are a very small number of trainees, who are required as part of training to rotate to private hospitals but will still hold the 2010 NCHD contract. They will have entitlement to this training support scheme.

2.16 I am on statutory maternity leave while holding the NCHD contract – can I avail of the scheme?

Yes. Your entitlement is unaffected. Please note you must remain registered with the IMC to retain the ability to submit a TSS application via the NER system.

2.17 I am on statutory maternity leave and my NCHD contract has ended – can I avail of the scheme?

Yes. Your entitlement is unaffected during your statutory maternity leave regardless of your contract end date. Please note you must remain registered with the IMC to retain the ability to submit a TSS application via the NER system. While you are on statutory Maternity Leave your TSS balance will remain unchanged.

2.18 I have taken unpaid maternity leave and hold the NCHD contract – can I avail of my remaining TSS balance?

Yes, if you decide to take unpaid maternity leave, you are entitled to avail of any remaining TSS balance you have prior to your statutory leave. Additional TSS funding will not be assigned during unpaid maternity leave.

2.19 I am on sick leave. Can I apply for TSS?

Yes. Once you are in compliance with the sick leave scheme, hold the 2010 NCHD contract and are working in a HSE funded site you can avail of TSS.

2.20 I am an ICAT Trainee. Am I eligible for TSS?

ICAT Trainees that hold the 2010 NCHD contract are eligible for TSS.

2.21 I am currently eligible for TSS. During the previous Training Year I was ineligible for TSS as I was not in an HSE funded post and did not hold the NCHD contract, as I took time out for Out of Programme Experience, Research, Academic interests etc. Now that I am once again eligible for TSS can I submit an application for TSS incurred in the previous year?

Once you are eligible for TSS now, you can apply for reimbursement for the cost of a TSS eligible course/conference/exam/laptop or tablet application while you were ineligible for TSS during the previous Training year only.

You cannot submit an application incurred in the previous year if you were never employed as an NCHD in a publicly funded post in Ireland before.

2.22 I am currently eligible for TSS. In the previous Training Year, I was also eligible for TSS but had utilised my available TSS balance. I completed a TSS eligible course/conference/exam during that Training Year but could not claim reimbursement because I had no remaining balance. Can I submit an application for TSS in the current Training Year?

Yes. If you are currently eligible for TSS, you may submit a claim in the current Training Year for a TSS eligible course/conference/exam that you completed in the previous Training Year and were unable to submit a claim because you had utilised your TSS balance at that time. This will be deducted from the current year's training balance.

Please note, TSS claims cannot be claimed for twice.

2.23 I am currently on recognised Out of Programme experience, accruing training credits/not accruing training credits. Am I eligible to receive TSS?

Once you hold the NCHD 2010 contract and work in a HSE funded post.

2.24 I have submitted a case study/research to a medical publication for review and am required to become a 'Fellow' to allow this submission. Is this fee covered under TSS?

Yes. 'Journal/Publication fees for research' are eligible for reimbursement. However, you may already have access as an institutional fellow through the HSE library which may allow you submit your case study for free.

3. Questions about Submitting an Application:

3.1 Is there a prospective/pre borrowing payment facility?

There is no facility for prospective payment. Applications submitted must include proof of attendance in order to receive a refund.

3.2 Can I submit part of my application to my previous employer?

Applications may only be submitted to your current employer.

3.3 What if I don't have a current employer?

Full and final applications should be submitted to your employer prior to leaving employment. Once you leave and no longer hold the 2010 NCHD contract, you cannot make an application.

3.4 If I stay on with my current employer will my fund rollover?

Only if this is within the same training year. Following the July changeover each year all balances are reduced to zero and a new balance is assigned to NCHDs based on their grade for the next training year.

3.5 How do I claim for travel and subsistence?

NCHDs should refer to their Medical Manpower Department for procedures on how to claim Travel & Subsistence.

3.6 Can I claim for something paid in another currency?

Yes, once it is in line with this policy.

3.7 The receipt/invoice for my course, exam, conference, laptop/tablet, eligible related expense, is in the name of another. Is this acceptable?

No. Receipts/invoices in the name of a person other than the NCHD submitting the TSS application cannot be accepted.

3.8 Do I need original hard copies of receipts?

Electronic receipts are acceptable. NCHDs must declare via an online declaration that receipts are originals and genuine. NCHDs are required to keep receipts for 6 years and may be subject to audit. Applications must adhere to [Financial Regulation Guidelines](#) and provide Value for Money

3.9 Can courses such as Diplomas/Degrees/Masters/PHDs/MDs be claimed for in instalments?

Longer running courses such as **Diplomas/Degrees/Masters/PHDs/MDs** can be claimed for in instalments but a prospective application cannot be made. The NCHD should clearly highlight the start and end dates from which the instalments refer to. You can claim fees relating to the current training year after the commencement of such courses. You may not use money from future training years; however, you may pay year 2 of a course from the following years TSS allocation.

3.10 Can I claim twice for the same course/exam?

This would be considered a breach of the terms and conditions of the scheme and this is not permitted under the TSS. However, you may claim for the same exam/course undertaken on a different date e.g. resit/renewal.

3.11 Can I submit a partially complete application, with no proof of attendance?

Proof of attendance must be provided in the case of exams, courses or conferences. This could be in the form of a letter, email, exam results or a document which proves attendance. In the case of a Masters, PhD or Diploma, NCHDs should provide proof of commencement even if they have not completed the course.

3.12 What constitutes proof of attendance?

Confirmation from the educational or training body that you attended the exam or course is considered sufficient proof of attendance. This could be in the form of a letter, email or other document that confirms the NCHD was in attendance at the exam or course. Exam results or certificates of CPD credits are not required but will also suffice.

4. Questions after Submitting an Application:

4.1 My Medical Manpower Manager has rejected my claim. Can I appeal their decision?

The TSS has a strict list of eligible criteria which Medical Manpower should adhere to. If it is in line with this policy, it must be paid. However, your Medical Manpower Manager has the duty to reject inappropriate or incomplete applications. If you are unhappy with the decision of Medical Manpower, then your first port of call should be to query with them.

4.2 I have submitted an application on NER, it has yet to be actioned by my Medical Manpower Department. How do I expediate this?

Your local Medical Manpower Department unit deals directly with specific applications. You should contact them should you have a query regarding an application. This is particularly important to do nearing the end of the training year or site rotation. NDTP are not in a position to deal with individual queries from NCHDs.

4.3 I have submitted an application on NER and the status is now 'Unprocessed'. What should I do?

An application is considered 'unprocessed' if Medical Manpower have not actioned an application within 4 weeks after the NCHD has left their post. Therefore, it is essential that NCHDs submit applications in a timely manner and ensure they are processed by your Medical Manpower Managers within that 4-week window. Once you leave and no longer hold the 2010 NCHD contract, your application is forfeited. There can be no exceptions to this.

4.4 I have completed my application but it has not been received by my Medical Manpower Manager, why is this happening?

Ensure that you have clicked “Submit” rather than “Save and Exit” after you have completed your application. Please check the “Edit Application” section on NER as your application may be sitting here if it has not been received by your Medical Manpower Department.

4.5 How will I know when I have been paid?

You must check to see if the amount you have claimed for has been approved by your local Medical Manpower Manager and appears in your bank account. It is reasonable to allow up to 6 weeks for payment following approval by your Medical Manpower Manager. It is your responsibility to check your bank account as the system shows what is approved for payment rather than what has been paid.

4.6 I have been advised by my site that I need to be set up as a vendor in order to receive my reimbursement. Is this correct? Can I not be paid via DIME?

There are a few sites around the country where NCHDs will need to be set up as Vendors in order to receive their reimbursement. DIME is not a payment system and for the purposes of TSS/CCERS it only facilitates the validation of NCHDs claims and tracks NCHDs balances and spend but all reimbursement is still managed and processed through the local finance/payroll. Please contact your local finance/payroll for further information.

5. Questions about TSS, CCERS and HST:

5.1 Can I apply for an exam, covered under the Clinical Course and Exam Refund Scheme (CCERS), via TSS?

You should apply via the CCERS scheme for reimbursement of any exams or courses; you have successfully passed and are listed on the approved CCERS list. The TSS is an additional entitlement and can be used to cover the cost of a CCERS approved exam where you have been unsuccessful. The CCERS has been expanded since July 2019 so the full cost of eligible exams, once successfully passed, will be covered under CCERS. You may not claim any residual costs of exams paid under the CCERS.

5.2 Can I claim the cost of a CCERS approved exam/course and the travel associated with this exam under TSS?

If you have successfully passed the exam/course, you can apply for a refund under CCERS. You may then apply for the cost of the travel/accommodation/subsistence for this exam/course under TSS if necessary. Please note that you should include proof of attendance to the exam/course along with the TSS submission but not the receipt of the exam/course as this will

be sent via CCERS. For an unsuccessful sitting of a CCERS approved exam/course you can apply for the cost of the exam/course and the travel under TSS, provided you have sufficient funds.

5.3 If I have claimed under TSS for a successful sitting of a CCERS approved exam and then realise I should have applied under CCERS; can I now apply under CCERS?

No. Once your application has been approved under TSS you can't resubmit and make the application under a different scheme. Please read both the CCERS and TSS policies before making an application to ensure you are claiming under the correct training scheme.

5.4 I did not submit CCERS app within 6 months of successful passing of exam. Can I use my TSS fund for reimbursement?

Yes, you may use your TSS Fund if your claim is not eligible under CCERS provided it meets the TSS Policy criteria.

5.5 Can I use my TSS balance to claim for medical equipment?

No, however if eligible you can access the [HST fund](#) to support the purchase of specialist medical equipment specifically required as part of their training programme

For Medical Manpower Managers

The vast amount of queries received by Medical Manpower Managers are answered within the FAQ section. Please read the FAQ's thoroughly, if your query is still not answered you may contact NDTP for support.

1. Questions Regarding Assigning Balances:

1.1 How do I know what to allocate for each grade?

The allocations for a full training year are as outlined on page 4 of this document. In the Balance Setting of the Training Supports Module, Medical Manpower Managers must award eligible NCHDs the correct TSS entitlement for the training year on the July changeover each year, and top up their balances, if required, throughout the year for those on a less than full time contract.

1.2 What if I have an NCHD who starts after July?

The fund amount must be calculated on a pro rata basis

1.3 What if I have an SHO who is promoted to a Registrar?

Their fund stays the same.

1.4 NCHDs on GP Training Schemes

Some NCHDs on GP Training Schemes can have 6 months at GP REG and 6 months SHO level in their 2nd year of training and their balance should be adjusted to reflect this.

1.5 What about an NCHD on a 6-month contract starting in July?

Insert half the amount that they would be entitled to for the full year. If you renew the contract, you must increase the allocation in line with the contract extension. Alternately if the NCHD changes employer the next employer must add to this if the NCHD is employed in another clinical site for the second half of the training year.

1.6 How should I assign a TSS balance for an NCHD who is 50% college, 50% hospital based?

The NCHD should hold the 2010 NCHD contract and work in a HSE funded post first in order to be eligible for TSS. If this is the case, they should be entitled to a balance that is pro-rata based on their contract. If this is not the case, they would not be entitled to TSS.

1.7 What if an NCHD joins my site but has not got a balance assigned?

If the NCHD is on a Training Scheme you can allocate the NCHD the total amount that they should receive for the year. If they are not on a Training Scheme you can allocate the NCHD the amount pro-rata in line with their contract duration.

1.8 Should balances be reduced for NCHDs on parental leave/parents leave?

No. Full balances should be given to NCHDs on parental leave/parents leave.

1.9 If an NCHD holds a contract of indefinite duration, are they entitled to TSS?

Once the NCHD holds the 2010 NCHD contract they should be eligible for TSS.

1.10 We are a Private Hospital and we fund our doctors directly for courses and conferences through our accounts department. Will the TSS affect NCHDs in our site?

The TSS is a contractual entitlement for NCHDs who hold the 2010 NCHD contract. So, if the NCHD holds the 2010 NCHD contract and works in a HSE funded post then they would be entitled to TSS.

1.11 Should I give an NCHD the full TSS entitlement as per their grade even though they are only at my site for 3 months?

If an NCHD is on a training scheme and is due to rotate to another site, they should be assigned the full TSS entitlement for the year. If the NCHD is not on a Training Scheme they should be assigned their TSS entitlement pro-rata as per their contract duration.

2. Questions Regarding Pre-Approval of an Application:

2.1 If an NCHD has completed a course when not employed in this hospital, do I have to pay it?

Yes. If the course satisfies the TSS eligibility and is within the time frames for reimbursement.

2.2 Is there a time limit for submission of TSS applications?

NCHDs should submit TSS applications as soon as possible to their current employer following the end date of the course/conference/exam. If the NCHD changes employers during the training year they may submit the application to the new employer. Applications should be submitted to their current employer by the end of the training year and in this instance the cost of the claim will be subtracted from their current training years TSS balance. It is possible to claim the cost of a course/exam/conference, undertaken in the previous training year, during the following training year, however, as there is no rollover of funds the cost of the course will be deducted from the following training years TSS balance.

2.3 How will Consultants/Clinical directors be involved?

Consultants and clinical directors will not be involved in the approval of courses/exams/conferences etc. Medical Manpower Managers will approve applications based on [Appendix 1: Courses, Conferences, Examinations and Items Covered/Not Covered under the Training Support Scheme](#). However, the normal procedures for educational leave still apply.

2.4 How does this scheme interact with study leave?

NCHDs entitlement to paid educational leave is separate from this entitlement.

3. Questions Regarding TSS Application Eligibility:

3.1 How will NCHDs know what they can claim for?

A copy of this policy will be made available to all NCHDs.

3.2 What if I cannot decide whether or not an application is eligible for repayment?

Please consult [Appendix 1 Courses, Conferences, Examinations and Items Covered / Not Covered under the Training Support Scheme](#) of this document.

3.3 What if an application is made that doesn't fall under the scheme eligibility?

You must reject the application on the Training Supports Module on DIME and advise the NCHD of the reason why.

3.4 What if an NCHD is claiming for something that is not covered in Appendix 1, but the consultant has approved it?

Only applications submitted in accordance with [Appendix 1: Courses, Conferences, Examinations and Items Covered / Not Covered under the Training Support Scheme](#) may be paid.

3.5 What professional membership fees are covered under the policy?

Annual registration fees for professional membership of Postgraduate Training Bodies recognised by the Irish Medical Council are eligible. If unsure, you can check directly with the Irish Postgraduate Training Body or with the Irish Medical Council.

Where fees for the annual membership are combined with conferring fees, a breakdown of costs must be provided. Only the cost associated with the membership fees will be reimbursed.

3.6 Is there a list of online (or paper based) subscriptions to relevant medical publications that are covered under the policy?

There is no list of online (or paper based) subscriptions to relevant medical publications available as it would not be exhaustive. Should a claim come in to you for an online (or paper based) subscription that you are unsure of, you can check with a local clinician and/or cross check against the [HSE Library](#) as per the TSS Policy.

MMMs can also ask the NCHD to confirm in writing that they have checked HSE library and with their Training body library if enrolled on a training scheme or CPD-SS if they determine this is appropriate

3.7 What if an NCHD attends a course/conference/exam in a specialty they are not working in?

Provided they submit an application in line with this policy, it should be paid.

3.8 Can I process the cost of flights and hotel bookings before the NCHD has gone to a course if they have provided all the booking information?

No. Not until proof of attendance is provided can the NCHD receive reimbursement. Prospective applications cannot be made under TSS.

3.9 What if a hotel costs more than the allowable amount under the HSE travel and subsistence policy?

Only an amount up to the maximum stated in the HSE Travel and Subsistence policy can be paid.

3.10 What statistical software is now included/eligible?

As per page 14 of this policy, software required for courses with CME as deemed appropriate by the employer are eligible for reimbursement.

4. Questions Regarding What Should Be Included as Part of an Application:

4.1 Can I accept a partially complete application, with no proof of attendance?

Proof of attendance must be provided in the case of exams, courses or conferences. In the case of a Masters, PhD or Diploma, NCHDs should provide proof of their commencement even if they have not completed the course e.g. a letter from the college/lecturer

4.2 What constitutes proof of attendance?

Confirmation from the educational or training body that the NCHD attended the exam or course is considered sufficient proof of attendance. This could be in the form of a letter, email or other document that confirms the NCHD was in attendance at the exam or course. Exam results or certificates of CPD credits will also suffice. Please note courses/conferences that are eligible for reimbursement via TSS as they have appropriate CPD/CME accreditation should include copies of the CPD/CME accreditation where possible.

4.3 Are receipts in another currency eligible?

Yes - these are eligible.

4.4 When should I use the Currency Convertor on the Training Supports Module on DIME?

An NCHD may submit an application for a training event that has an associated cost in a foreign currency. If the NCHD does not provide proof of the euro transaction from their bank account for the training event, you can use the currency convertor to determine the exchange rate on the day that the NCHD paid for the training event. It should be used in the cases when an NCHD has not provided proof of the euro conversion rate that they paid. Please note the Currency Convertor is an external website and is not managed by NDTP.

5. Questions Once an Application has been Approved/Rejected:

5.1 I have rejected an application in error. Can this be reversed?

No. If an application is rejected in error you will have to ask the NCHD to resubmit the claim again.

5.2 If I have approved an application in error, can I reverse this?

Only if the application has not been sent to finance for processing can the application be rejected. If the application is rejected, Medical Manpower Managers won't be able to action it any further.

5.3 If I have approved an application for the wrong amount, can I amend this?

Once it has not been sent to finance for processing and the NCHD has a sufficient TSS balance remaining you can choose amend application and update the amount as appropriate.

5.4 How are NCHDs to be reimbursed and are the refunds subject to tax?

Method of payment of TSS funds is a local level decision. We would advise that you link with your local finance department for more information. However, funds should not be subject to tax.

5.5 In July each year do I have to process payments for leavers?

Yes - if you were their current employer when they submitted the application.

5.6 How long do I have to process applications under this scheme?

You must process applications in a timely fashion. Please note that all applications must be processed within 4 weeks of the end of the training year or within 28 days of an NCHD leaving your site.

6. Travel, Subsistence and Accommodation:**6.1 What is the procedure outlined for Travel and Subsistence for TSS?**

Procedures around travel and subsistence vary from site to site. For the purposes of TSS, we have suggested that local procedures for claiming travel and subsistence are to be followed.

6.2 Is there a Travel and Subsistence claim form available for the TSS?

There is no travel and subsistence claim form which should be used specifically with TSS. We have suggested that sites follow their own local procedures around making travel and subsistence claims via TSS.